

GWR are offering RWCMD Open Day visitors a reduction on Advance Purchase fares, which are available on most GWR mid and long distance GWR routes to most stations within the city of Cardiff. The ticket offer is available for the RWCMD Open Day date plus the week of the open day, running from the Saturday to the next Sunday.

Bookings can only be made through the following URL:

<http://tickets.gwr.com/gw/en/landing/promotion.aspx?id=RoyalWelsh&isAllowed=False>

BOOKING CONDITIONS

1. The Open Days GWR travel offer is only available for travel on GWR services only. If travelling from or within a region of the country that is not part of the GWR network, you may need to purchase separate tickets to Cardiff.
2. The destination must be relevant to RWCMD, i.e. Cardiff Central Station.
3. Origin of journey must be within the **GWR network**, but please note that Advance Purchase tickets are not available for short distance journeys.
4. The scheme is only available for use with **Advance Purchase** tickets. These set times and dates of travel are non-exchangeable and non-refundable.
5. The Open Days GWR travel offer is available for the RWCMD Open Day dates plus the week of the open day, running Saturday to the next Sunday.
6. The scheme can be combined with the 16-25 Railcard only. Simply tick the box on the page by "Passengers" and select from the drop down box.
7. The URL is unique to RWCMD and cannot be used for destinations apart from Cardiff.

FAQ'S / GLOSSARY

Q. What is an 'Advanced Purchase Ticket'?

A. 'Advanced Purchase' refers to a ticket that can be purchased up to 18:00hrs (6pm) the day before travel, subject to availability. Once purchased, it is non-flexible (i.e. unable to change times or travel dates) and non-refundable.

Q. I cannot see the discounted fare.

A. 'Advance Purchase' for the student fare is denoted by a small cross against the ticket price. If there is no red cross shown, then the 'Advance Purchase' fare for that day may have sold out. Once the discounted fare has been chosen an asterisk "*" will be displayed underneath the fares section.

Q. The link to the booking page does not work. Where can I get assistance?

A. You may need to update your internet browser, we advise using Google Chrome or Firefox. There may be a need to clear your 'cookies'.

Q. I cannot see the promotional fare.

A. Travel is only available on GWR routes, check the entirety of the journey is on GWR. Please also check the booking horizon. Sales open for Advance Purchase 12 weeks before travel.

Q. I still cannot see or book the student discount fare.

A. Please call the GWR call centre for advice on 0345 700 0125, options 2, then 2 again.